Work as a Crowd Controller or a Dog Handler

CPP30411 Certificate III in Security Operations

This qualification covers workers who are Crowd Controllers or Dog Patrol Security Officers in Queensland.

A crowd controller keeps order at a public place by:
- Screening the entry of people into a place
- Monitoring or controlling the behaviour of people in a place
- Removing people from a place

You may find a career in:
- Crowd controller
- Dog Patrol Security Officer

You will study the following units:
- BSBFLM303C Contribute to effective workplace relationships
- BSBWOR301A Organise personal work priorities and development
- CPPSEC3001A Maintain workplace safety in the security industry
- CPPSEC3002A Manage conflict through negotiation
- CPPSEC3003A Determine response to security risk situation
- CPPSEC3005A Prepare and present security documentation and reports
- CPPSEC3006A Coordinate a quality security service to customers
- CPPSEC3007A Maintain security of environment
- CPPSEC2012A Monitor and control individual and crowd behaviour
- CPPSEC3010A Manage dogs for security functions
- CPPSEC3011A Handle dogs for security patrol
- CPPSEC3012A Store and protect information
- CPPSEC3017A Plan and conduct evacuation of premises
- CPPCMN3002A Develop a traffic management plan

CALL OR VISIT TO FIND OUT IF YOU ARE ELIGIBLE

As you can only access the Certificate 3 Guarantee subsidy once, it is important you choose the right course for you to take full advantage of this opportunity.

www.sfae.edu.au
1300 769 559

Certificate 3 Guarantee Program*

Supports eligible individuals to complete their first post-school certificate III level qualification and increase their skills to move into employment, re-enter the workforce or advance their career.

Are you:
- 15 years of age or over and no longer at school
- A QLD permanent resident
- an Australian citizen, Australian permanent resident (includes humanitarian entrant), temporary resident with the necessary visa and work permits on the pathway to permanent residency, or a New Zealand citizen
- not hold, and not be enrolled in, a certificate III or higher-level qualification, not including qualifications completed at school and foundation skills training.

Cost**:
- $10 Concessional
- or ($0.71 per Unit)
- $50 Non-Concessional
- or ($3.57 per Unit)

* The Certificate 3 Guarantee Program is a Queensland Department of Education & Training Initiative.
** Prices subject to change without notice. Conditions apply.